Privacy Policy

Effective Date: February 22, 2026

This privacy policy applies to the MIOC Now app (hereby referred to as "Application") for mobile devices that was created by Ivana Jakelić (hereby referred to as "Service Provider") as a Free service. This service is intended for use "AS IS".

Information Collection and Use

The Application does not require you to create an account, nor does it ask for, collect, process, or store any directly identifying personal information (such as your real name, email address, phone number, or physical address).

To improve app functionality, monitor performance, and understand schedule usage trends, the Application collects basic app interaction and usage analytics when the app is opened.

Class Selection and Usage Analytics

When you open the Application, the Application logs the app launch event along with your currently selected class. This data is collected to analyze which class schedules are most active and to optimize app performance. This information is processed using anonymous or app-specific pseudonymous identifiers and is not linked to your personal identity or real-world credentials.

Third-Party Services and Analytics

To ensure the Application functions correctly, monitors overall app health, and analyzes usage trends, the Application utilizes specific third-party services provided by Google.

The specific third-party services used and the data they collect are defined below:

- **Firebase Analytics & Custom Telemetry:** Collects app interaction data, including:
  - Selected class data and app open events.
  - Anonymous App Instance IDs (a unique, random identifier assigned to your specific installation of the app, not tied to your real-world identity).
  - Device information (such as device model, operating system version, and language settings).
  - Session data (such as app open frequency and screen views).
  - General location data (such as city or country based on anonymized IP routing, but never precise GPS location).
- **Firebase Realtime Database:** Used as the backend to fetch and display public schedule data to your device. The database collects technical usage metrics, such as:
  - Bandwidth usage (data downloaded).
  - Connection status and database read requests.
- **Google Play Services:** Provides core Android functionality and security services.

For more detailed information on how these specific services handle data, please refer to the Google Privacy Policy.

Log Data and Crash Reporting

Whenever you use the Application, in the event of an app crash or error, anonymous diagnostic data (Log Data) is collected through Firebase Crashlytics or Analytics. This Log Data strictly contains technical information necessary to fix bugs, such as your device's operating system version, the configuration of the app at the time of the crash, the time and date of the error, and the line of code that failed. It does not contain direct personal identification details.

Cookies

The Application does not use "cookies" explicitly, nor does it track your web browsing behavior. However, underlying third-party frameworks (such as Google Play Services and Firebase) may use temporary anonymous identifiers similar to cookies purely for the technical delivery of analytics and database connections.

Security

The Service Provider values your privacy. Usage analytics and class selection data are transmitted securely using standard encryption protocols (HTTPS/TLS) to protect data integrity during transmission.

Links to Other Sites

This Service may contain links to external sites. If you click on a third-party link, you will be directed to that site. Note that these external sites are not operated by the Service Provider. Therefore, it is strongly advised that you review the Privacy Policy of these websites.

Children's Privacy

The Application does not knowingly collect directly identifying personal information from anyone, including children under the age of 13. Any usage analytics and class selection data collected are pseudonymous and used solely for app optimization and performance analysis.

Note for EU/EEA Users (GDPR Compliance)

If you reside in the European Economic Area (EEA), the Application processes usage analytics (app open events and selected class data) based on the Service Provider's legitimate interest in maintaining, securing, and improving the Application. All collected analytics data is pseudonymized using app-specific instance IDs and is not combined with personal identifying information.

Changes to This Privacy Policy

The Service Provider may update our Privacy Policy from time to time. You are advised to review this page periodically for any changes. The Service Provider will notify you of any changes by posting the new Privacy Policy on this page. These changes are effective immediately after they are posted.

Contact Us

If you have any questions or suggestions about this Privacy Policy, do not hesitate to contact the Service Provider at:

mail00.jakov@gmail.com